



Dear Guests,

Welcome to Whistler! We hope that you will have an enjoyable time. To continue enhancing your safety as well as that of our employees, the following protocols are implemented according to BC's RESTART plan:

1. Masks

Masks are mandatory in indoor public and retail spaces by Public Health order. The hotel has single use masks should you need.

2. Pool and Hot-Tub facility

Reservations ONLY access to the pool facility. Reservation blocks will be 60 minutes in length and the number of occupants restricted to 15 people. Please see the Front Desk to reserve.

We must continue to ensure social distancing within the facility. There is a limit of 2 people per hot tub. The recommended time limit for hot tub use is 30 minutes. Please give your fellow guest a chance to use the facility too.

Alcohol and/or smoking is prohibited in the pool area. Glass containers are prohibited.

3. Towels and Linen

For a refresh of towels or linen, please call the Front Desk by dialing "0" from your room. Please place the soiled linens in the supplied bag (bag located in the cupboard by recycling bin) and leave it outside your door.

4. Garbage/Recycling

Should your garbage or recycling items need to be removed from your room, please leave the blue recycle bin and tied up garbage bag outside your door **before 11am daily** and it will be collected.

* Daily Housekeeping service is not offered while physical distancing orders continue to be in place.